

Date: 2nd November 2000

Attn: Glyn Johnson
 YORKSHIRE PACKAGING SUPPLIES Ltd
 Woodkirk Freight Terminal
 Quarry Lane
 Woodkirk
 Dewsbury
 West Yorkshire
 WF12 7JJ

Dear Glyn

Re Rochman Shrink Wrapping Equipment

Whilst visiting the PPMA show at the NEC in 1999, with the aim of finding a supplier of sleeve wrapping equipment, I visited the Yorkshire Packaging Supplies Ltd. stand.

I found their staff courteous, and gave me relevant advice on what options were available in order for me to wrap my collation packs of brake fluid.

Soon after the show, I travelled to YPS's main office to see the Rochman equipment in action. I found the demonstration extremely useful, and professionally set up, and I left with great confidence in their ability to supply what I needed.

Once the order was placed for the equipment, it became apparent that because of where the equipment was to be situated, I needed a whole control panel moving to the opposite side of the machine. This work was carried out by YPS on their premises at no extra cost.

Delivery and installation was quick and efficient and the equipment has been running without problem since then.

Throughout all my dealings with Yorkshire Packaging Supplies, I have found they have tried to make it as easy as possible for me to deal with them.

I would have no hesitation whatsoever in recommending Yorkshire Packaging Supplies Ltd. for the supply of Rochman shrink wrapping equipment.

Yours sincerely



Charlie Ker
 Operations and Purchasing Director